

How does it work?

You submit a request online for a reduced charge. If you are eligible a Police Officer and City Attorney reviews your request and makes a decision on whether to offer you a no or lesser point charge. You get a text or email with the result.

Is there a charge for online ticket review?

No.

Why does the court allow online traffic ticket review?

The Court offers online ticket review as an added convenience to court-users. The online system simply takes the Court's existing ticket process and uses technology to offer the process in a web-based application. The only difference from the traditional process is the venue in which the ticket is reviewed and negotiated.

Why should I care about points on my license?

Having points on your license can raise your insurance rates, subject you to driver responsibility fees, or result in a suspension of your license to drive.

What happens if my request is rejected?

You have **10 days** to admit responsibility and pay the ticket, deny responsibility and request a hearing, or admit responsibility with a written explanation. More information is on the back of your ticket.

How do I know if I'm eligible?

It depends on your record and other criteria set by the Court and City Attorney. Just enter your ticket information and do a search to find the eligibility criteria. If you are, submit a request. Whether your request is approved is entirely up to the City Attorney.

What does it mean if I am ineligible?

It could mean your ticket is too old, or that you have too many past offenses or open tickets. Try a search. If you are ineligible, we'll tell you why.

If my request is approved, will I still have to pay a fine?

Yes. The fine could change based on the new charge; the fine may be higher or lower than the fine associated with the original charge. Either way, you are still responsible for paying it.

How will I know when a decision has been made?

We will send an email or text as well as update the message on your status page when you come back to the website. Full payment is due within **10 days**